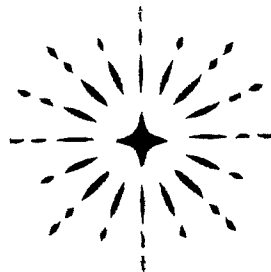


12/25/25



Charles & Family

Heaven and Nature Sing!

**Wishing you a joyous Christmas.**

Thank you for all your  
help this past year! We  
appreciate you helping us  
find our new home!  
Enjoy your holidays!

Marty & Bernadette

Zak

To whom it may concern, I whole-heartedly  
recommend Charles Creamer as a real estate  
salesman. He was really good at keeping  
me up-to-date as well as aware of how things  
were progressing. You can't do better!

Patsy Hardlyman

Charles Creamer  
RE/MAX Tiffany  
5925 Ball Road  
Cypress, Ca. 90630

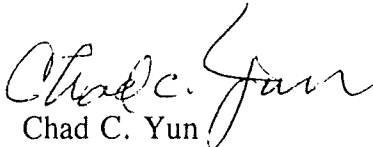
Dear Mr. Creamer,

When I gave you the listing, I was pretty much relying on my instinct, not a smart way to do any business. My instinct turned out to be correct. You sold my house efficiently and quickly. Your selling style is certainly unique. I think one of your strong points is having close contacts with so many agents who have interested buyers. No wonder you sell so many houses.

Someone said selling or buying a house is number two stress in life (number one is losing one's spouse). I think selling or buying a house is number one stress while it could be number one joy for real estate agents, (smile). Anyway, I am glad it's all over. The last two months have been very hectic. I can now sleep better at night.

Karen and I wish to thank you for your diligent efforts which resulted in selling the house before the holiday season. We will give you additional points for giving us detailed market analysis and the net proceeds paper. Please convey our heartfelt thanks to Sandy who has provided excellent administrative and secretarial support. Those people in Trans-National Escrow were very friendly and courteous unlike some of stony and stoic faces that I dealt in some other escrow offices in the past.

Merry Christmas and Happy New Year,

  
Chad C. Yun

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

February 28th, 2019

Dear Charlie,

I hope that this letter finds you, your family, and your business doing super-terrific and off to a great start in 2019. I am a bit embarrassed this letter is coming much-much later than I had hoped to send. Probably like 5 months later. ☹️ But I really-really still wanted to say from the deepest parts of my “dude-ish heart” THANK YOU SO MUCH for everything you did last year for helping me and my family sell our Garden Grove California house. And of course another huge THANK YOU for the previous 8 + years for assisting us from afar in managing that same property. I can't say enough great things about you personally, your professionalism, the stellar advice and direction you've giving us, that combined with impeccable follow-up and follow-through. Your generous guidance and advice from the very beginning when we first moved for Texas, before you even managed my property back in 2009, is what helped my family create the great amount of equity in our Garden Grove house, which allowed us sell at a great time, and ultimately buy our dream house in Washington State.

As I think back on the last 10 years after leaving California - you helped me and my family SO MUCH, Charles! 😊 You helped me get a terrific tenant. Jim was great and took awesome care of my house. You always made dealing with Jim on any home service and repairs issue so easy and seamless. In fact, I am pretty certain you facilitated every single repair, every repair payment, and entire process. You gave me such great advice along the 8 + years that you served as property manager for the house.

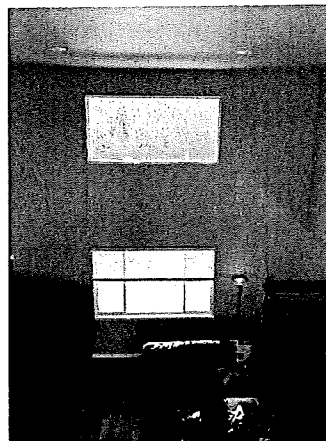
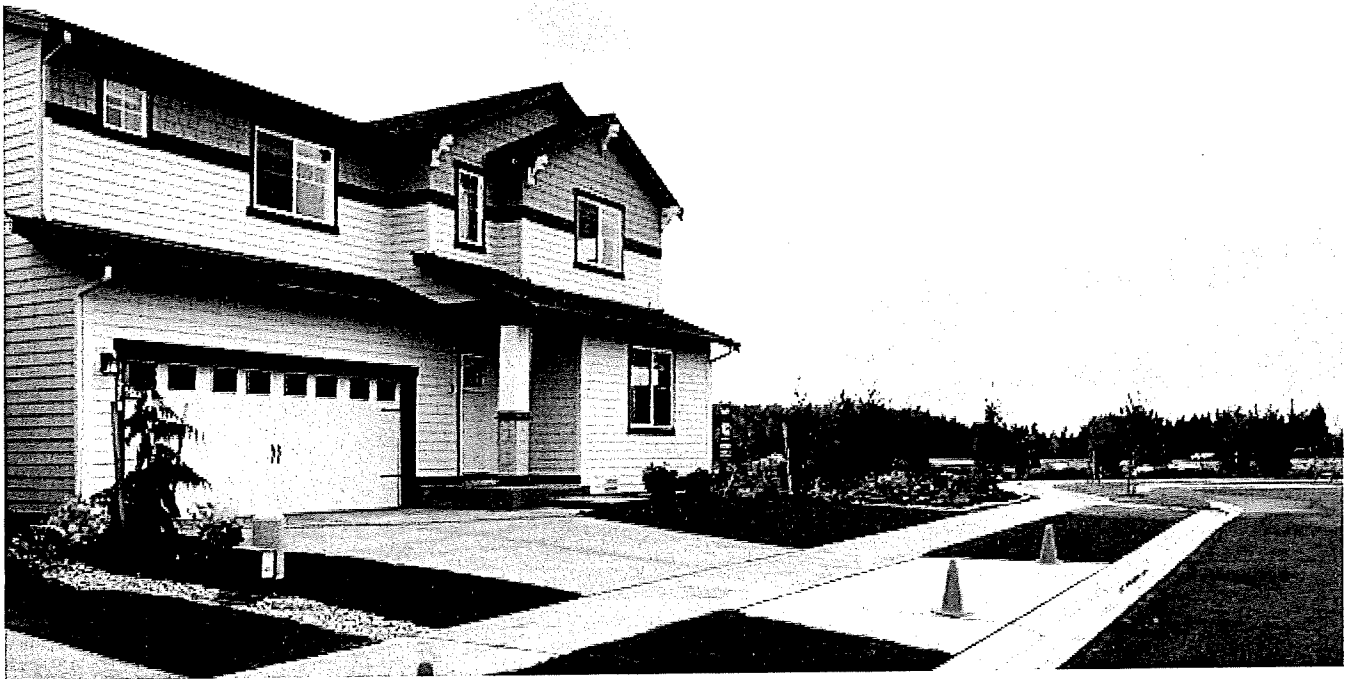
In regards to selling our house - **YOU DID AN OUTERSPACE STELLAR JOB THERE!**

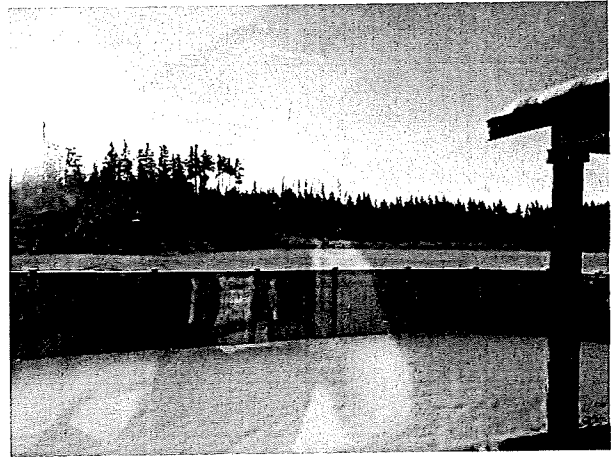
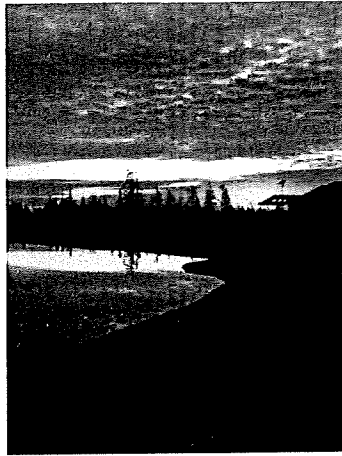
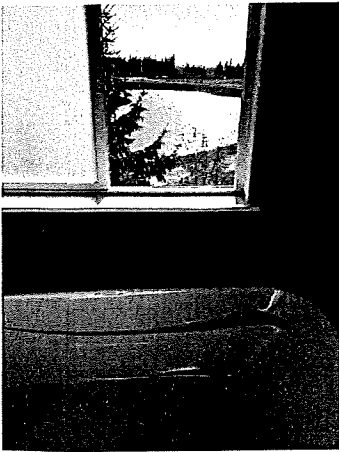
When my family and I decided that we were ready to commit to Washington State and plant roots up here - we knew that we had to sell the GG/CA house to use those equity profits as a down payment for the house up here. As you know I work long 50-60 weeks and I travel to 6 states in the Pacific Northwest. I dreaded the thought, but figured I'd have to time off my busy work schedule and fly to California, probably multiple times, to service and prepare my home for sale. That would be another “Super Charles” feat in the sense – you helped and assisted me in doing everything that needed to get done. Your advice on what to update, what to replace, and what was fine as is, I believed saved me thousands, maybe tens of thousands of dollars “upfront” that I really did not have to spend at the time. Your advice was 100% spot-on as I updated and repaired the things you suggested and the house sold super quickly at a great-deal for both myself and the buyer. I never once had to fly to California. You facilitated everything for me ultimately saving my family tons of money!

*Kathy and I are so grateful to you! We will never forget EVERYTHING you have done for us. You helped us get our Dream Home in Washington from your excellent advice in preparing and selling our California home.*

*Lastly – I wanted to THANK YOU (again 😊) for the very thoughtful Ruth's Chris restaurant gift card. That is very-very-VERY generous gift card and Kathy and I (and maybe even Skylar?) will certainly be enjoying a delicious steak dinner in the spring when it warms up a bit. Ruth's Chris is delish and we will certainly be thinking of you when we are there! I can promise you that! 😊*

*Here are some pictures of the family (Kathy, Skylar, and I) and our dream house in Bonney Lake Washington. We live in a new development in Bonney Lake called Tehaleh. It's a bit cold and rainy in the winter but the spring, the summer and the fall are all spectacular! We Love It!*





*Thank you Charles!*

*You are Truly*

*the Very Best!! ~*

*The Lese Family  
Joy, Kathy, & Skylar*

Thank you, Charlie, for doing a good job!  
It was a pleasure working together with  
you in selling my house.

I will definitely call you for future  
buying and selling of my property.

Sincerely,

Melissa Park

Mr. Charles Creamer  
RE/MAX Tiffany Real Estate  
Cypress, CA 90630

Dear Charles:

I am writing to thank you for the outstanding way in which you sold my property and helped me find another house. You are very patient. I appreciate most of all your honesty and my trust in you was very valuable to me. You were very helpful in the way in which you presented the various alternatives and you gave me a realistic picture of the current market. I feel you are very trustworthy and that you work in the best interest of those you serve.

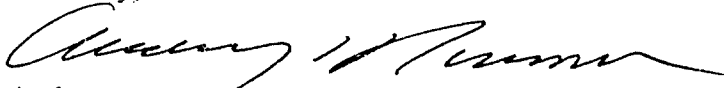
I also appreciated your kindness and patience during this stressful time. Not only did you have numerous resources that were valuable and essential, but you provided them in a way that enabled me to continue working a full schedule without too many interruptions. As a psychologist, my time is worth money and you were very considerate about keeping an open schedule. In other words, you were available and responded promptly to my calls.

You were also very articulate and descriptive in terms of the sale process including escrow, the loan terms, the initial offer, the walk through and how each of these would be accomplished. I was grateful that you have excellent interpersonal relationship skills to deal with hostile buyers or those with unrealistic expectations. The way you were able to calmly handle my buyer was remarkable. I know it required much skill on your part.

You definitely have the experience and knowledge of the buying and selling process. I have also been extremely thankful that you did not drop out of the picture once the sales have taken place and the move had been made. You have followed through on everything that was needed and I can't begin to tell you how much this means to one who is inexperienced in these sorts of things.

Thanks again for your excellent work. I am truly thankful for selecting you as my agent and will recommend you to others in the future. You do a great job and are really committed to helping others who need your expertise.

Sincerely,



Audrey L. Newman, Ph.D.

AN:kl

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

# WESTERN

VAN & STORAGE

DIVISION OF WESTERN VAN LINES, INC.

Tiffany Real Estate  
Att: Charles Creamer  
5925 Ball Road  
Cypress Calif. 90630

Dear Charles,

Well you certainly did your part in the sale of our home. You kept your word and all of your commitments! Most Realtors sing a great song, but when you put the record in to really hear it, things get kind of scratchy and unclear. Not Charlie!

Evelyn and I want to thank you for the thorough and professional way you handled our sale. It seemed that every few days you would call and update us on our progress. I never doubted your integrity from the beginning.

Once the home was sold, you took the ball and ran with it. There were many things that had to be handled to get this sale closed. Things I never heard about until you did your job. I was never worried about what had to be done because you just went ahead and did it! Your ability to get repairmen on an instant notice and at amazingly low prices was simply incredible.

You are thorough, organized and caring down to the smallest detail. Your creative concepts in marketing are terrific. All of our friends in Eastgate said, "Call Charlie, he sells everything here!". I can certainly see why! You made it easy, the next thing I knew I had my check.

I interviewed several realtors, the others were out to get my listing....You were there to sell my home and get the most for us. You always spoke reality, you told me what I had to hear, not necessarily what I wanted to hear. I thank you for your honesty. Our home sold in 3 weeks for 98% of our listing price. and to top that off, you closed a difficult escrow in 4 weeks! You are a can do guy! The "Creamer" will always be at the top.

Best Regards,



Brian and Evelyn Gooch  
Seattle, Washington

P.O. BOX 58210 , SEATTLE, WASHINGTON 98138-1210 (206) 622-8800

**AGENT/ALLIED VAN LINES**

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Charles Creamer

6-5-2020

I would absolutely recommend Charles Creamer to sell your property. He offered friendship and professionalism. He was easy to contact in times of need and offered reassurance when prospective buyers seemed to be confused.

Terence A Jellicoe

Edna S Jellicoe

Charlie,

No amount of words can express how grateful Andrew and I were for you being our realtor. We wanted to send a million and one thank you your way! You were so awesome & top of it. No matter how much we pestered you you were so patient, kind, and knowledgeable every single step of the way. Without you, Andrew & I would not have our perfect home to start off our lives in together. We recommend you very highly to all of our family & friends.

Thank you!

-Jazmine & Andrew Fisher

Charlie Creamer  
5925 Ball Road  
Cypress, CA 90630

Dear Charlie,

You're the "Cream" of the crop! It was a very difficult thing for us to sell our Mom's home after she passed away, but you made it a very pleasant experience. Thank you so much!

You are very kind & professional; prompt & efficient; and always returned & answered our calls.

Also, we truly appreciated your help in getting our nephew, Tom, his condo. The thoughtful attention you gave him is something we will never forget. ( He's all settled & very contented in his new home.)

We feel very blessed & fortunate to have found a professional realtor like you. We will gladly recommend you to our friends & relatives.

Sincerely,

*Jerry Pelton & Barb Sullins*

Jerry Pelton & Barb Sullins

Charles,

We just want to say a great big thank you! We absolutely love our new home & neighborhood. Thank you for being so kind & patient over the 9 months. It was definitely worth the wait! You wouldn't even recognize the inside of our home, we painted everything, got new flooring & appliances!

We wish you the best of luck with all of your clients and may they be happy in their new homes! I know when we are ready for your services again, you'll be the first & only on our list.

Take care & we wish you, Mike, Sandy and your family the best for this holiday season!

Sincerely,

Kristui & Steven Moody

20975 Oakville

Lake Forest, CA 92630



**K & D Woodbury  
32 Patio Drive  
Rochester, NY 14625**



To Whom It May Concern;

We would highly recommend Charles Creamer to handle any real estate transaction. Mr. Creamer is a personable individual, with a high work ethic, has a thorough knowledge of the area's marketability, and an excellent understanding of his profession. We found him to be quite honest and understanding, sensitive to delicate situations. He laid out all options, then let us make the decisions. We really felt part of the process, as we worked together.

Mr. Creamer showed great dedication, determination, dependability - in all aspects, diligence - a real sense of commitment, good judgment, and a lot of flexibility. The lines of communication were always open, be it in person, by phone, fax, or mail. He knew what improvements to make, advising with valuable tips in areas essential and non.

Together, we met, and dealt with various types of people, on good days and the not so good ones. Mr. Creamer always maintained a high level of professionalism, setting an excellent example for us all. He really cares, and he does a quality job.

Most Sincerely,

Kevin and Deborah Woodbury

Charles Creamer  
Rochester Realty  
5925 Duff Road  
Cypress, Ga. 90630

Hello Charles

Many thanks for all your help in selling our house. We hear from the new owners & they are very happy with the house & neighborhood. I am pleased that they are enjoying it so much & that they are fitting in so well with the neighbors. That really makes us feel good.

We are enjoying our new home and living among thousands of pine trees. Right now, it is cold - 29° & going up to 45°. The snow in NC was just north of our area. We might get a dusting of the snow before the winter is over.

Our thanks again & Happy New Year to you and your family.

Ed & Alice

P.S.

We have 7-10 deer in our back yard just about every night. This is really country living. 60 miles from the nearest big city.


Wolfgang Kaiser  
PO Box 2321, Lake Arrowhead, CA 92352

Charles Creamer  
5925 Ball Road  
Cypress, CA 90630

Dear Charles:

*Thanks for making it possible to sell my property. These are not necessarily the best times to sell any property in Orange County, yet I know that you allowed me to get asking price for my property which came definitely as a blessing to me. I specially liked that you cared for my situation and your drive to get things done. In addition I like to complement you on our staff especially Cheryl who did an outstanding job to keep things running smooth. Thanks again.*

Sincerely,

A handwritten signature in black ink, appearing to read "Wolfgang Kaiser". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Wolfgang Kaiser

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Rd.  
Cypress, CA 90630

Dear Charles,

Thank-you for your recent help during the sell of our old home and purchase of our new one. When you sold us our first home in 2000, we couldn't have been happier with the amount of personal service and attention to detail you and your office provided. Our choice to use you again during the recent sell and purchase process was the best decision we ever made.

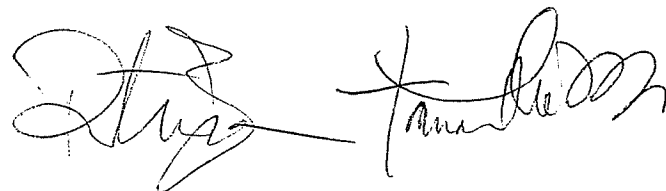
When it came time for us to sell our first home, Tamantha and I were both nervous about putting it on the market without first having secured another home. Understanding our situation, you made it a point to comfort us and explain how you would be there every step of the way to make sure we found a new home. Your advice during the sell of our home secured us a price far beyond our expectations. Even when we questioned your sales approach after seeing the tactics of competitive realtors, you backed up your techniques, and proved that you have a superior style of selling real estate. We have talked to numerous friends who were going through or who had gone through the same situation we were, each had experienced less than desirable results. In the end our home closed on time, without any problems, and with more profit than we expected.

If we had to choose any word to describe our selling experience it would be "excited." However, if we had to choose any word to describe our buying experience it would be "ecstatic." Charles, you really came through for us finding our new home. I don't think ecstatic goes far enough to describe how happy we were with your personal service. Your system of buying a home makes the process efficient and a lot less stressful than we imagined.

One of the tools you provided that we found most useful, was the MLS direct email listing that we received everyday. We were able to check newly added MLS listings daily and get in to see homes before other potential buyers. The use of this service let us specify exactly what area's, home size, and price range we were looking in. The use of this service was great, but coupled with your quick response and availability to show homes, we were able to find our new home fast. Not only did we find our new home fast, but also it was exactly what we were looking for. When it came time to write up offers and close the deal, your expertise and vast network of industry contacts helped to make each step of closing a snap.

We can not thank you enough for all the hard work you put into our real estate transaction "experience." If we ever decide to move again, we will most assuredly be using your services. If you ever need a verbal recommendation from a prospective client, please do not hesitate to have them call us.

Sincerely,  
Paxton and Tamantha Bowman  
(714) 539-7734



Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Lou R. Normand  
2613 Maury Road  
Petersburg , VA  
23805

Re/Max Tiffany Real Estate  
Attn: Charles Creamer  
5925 Ball Road  
Cypress Ca. 90630

Dear Charles,

I would like to take this opportunity to express my heartfelt and sincere appreciation for an outstanding job.

Although we had a rather difficult time communicating with our buyer's agent , and you were dealing with an escrow company you did not know, you persevered . You did an outstanding job of keeping me informed as to the status of my sale of 6112 Belgrave. Even though some of the news you delivered was not what either you, or I, wanted or expected, you none the less kept me posted.

You are an individual well deserving of the title "Real Estate Agent", because you do everything in your power to help your client. You are truly a great person to have worked with and known. Thanks again.

Sincerely,

*Lou R. Normand*  
Lou R. Normand *f. Amy*

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Mr Charles.

Just a note to thank  
you for helping us sell  
our house.

After talking to you  
in the phone I realized  
that we indeed received  
more money than the  
original estimate.  
Your quote \$271,000 and  
we received \$293,425.

Thank you again!

I am thrilled that the  
house is sold and I am  
very happy in my present home.  
I hope you will sell lots  
of houses in this difficult time

Sending appreciation

and  
heartfelt thanks!

Best regards  
Vina Felix

Dear Charles,

We just want to write and tell you how much we appreciate you all of the work you did to help us get into a house when we thought we could not do it.

We really are thankful for the many hours you took on the weekends and weekdays searching for the right house. We are truly grateful for the price we got it at to. And we can't believe it is the area where we wanted to be, where the schools are great for the kids and our neighbors are wonderful.

We are ever so anxious to tell our friends who we bought our house from when they ask "how did you get such a great deal"! We, tell them it was Charles Creamer!

Once again thank you very much!

Sincerely,  
Krista, Darin  
Travis + Kayla Johnson ☺

# Roger & Sarah Freed

---

7691 Amy Avenue  
Garden Grove CA 92841-3000  
(714) 895-2272

To Whom It May Concern:

Our experience with Mr. Creamer was very rewarding. So rewarding, that we are now living in our own home.

We had just about given up hope of owning our own home in the area that we wanted to live because of past credit problems and not enough money on hand for a down payment. All the Realtors that we had worked with in the past told us basically the same thing. We needed \$\$\$ to buy a home. And lots of it.

I was driving around looking for rental property when I saw Charles' familiar yellow signs that said, "you can buy this home for \$6758.00 down". So I called the number, got the recording, went to one of his many open house tours, and signed up for his computer listing program.

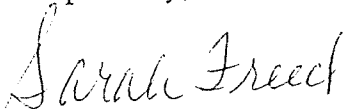
Within 6 weeks of signing up with Charles, we were in our own home. He even came to our place of employment to go over paperwork with us while we were on our lunch break.

He has taken the time to explore all possible options for financing a home and got us a great interest rate and a beautiful home, close to our children's school and shopping.

We are very satisfied and happy with our new home and the service we got from Charles. I don't think we could have done it without his help.

I would be happy to answer any questions about Charles' performance in regards to the purchase of our home.

Respectfully,



Sarah Freed

Charles Creamer  
Re/Max Tiffany Realty  
5925 Bell Road  
Cypress, Ca. 90630

Dear Charles: It is such a  
pleasure to work with a professional,  
such as yourself who is knowledgeable,  
honest, forthright — and such a  
nice person to boot!

Thank you for such  
a positive experience in selling  
my home, even though I got a  
little "crazy" at times!! You're  
the best!

Regards,  
Austine

11/18/14

I would highly recommend Charles to use for a real estate transaction. He helped us to quickly sell a house that we owned with a minimum of hassle. Charles is easy to work with, responsible, easy to contact and knowledgeable. Feel free to contact us any time for a reference.

Sincerely,

John + Susan Mazza



Ms. Danielle Fogle

I re commed  
Charles Creamer to sell your  
home. He goes right to  
work for you & goes out  
of his way to do extra  
things that have to be  
done that you as the  
seller may not think about.

This also goes  
for buying. If I sell  
my house or Buy another  
he will be who I call.

I've been in my  
home over 40 years & Charles  
walks the street & leaves news  
letters that are very  
interesting to read

Thank you

Danielle Fogle



HUMANE SOCIETY  
LEGISLATIVE FUND™

[www.hslf.org](http://www.hslf.org)



Use for San Francisco residents. Please do not reuse this card.

To whom it may concern,

We highly recommend Charles Creamer as your compete real estate agent. He was very helpful from the beginning process of finding the right home to buy though the completion of all the paper work and up and beyond the final step of moving in. Even after his obligation was completed he was still a great help.

Thanks for all your help Charlie!

*Michael and Jyl  
Lutsie*

Sincerely,  
Michael and Jyl Lutsie  
Anaheim, Ca.

Dear Charles Creamer,

We have just begun to settle into our new home. Thank you for all of your help in finding our home you made everything go smoothly and were very confident in finding a home meeting our needs. One thing I really want to thank you for is your patience and the area we found our home in, we would not have found without your help.

When we get ready for any other Real Estate transactions we will most definitely contact you.

Thanks again,

Linda + Fran Williams

## Gary P. White, Sr.

PO Box 9500, Anaheim, CA 92812-7500  
714-636-9400 Telephone  
714-636-9300 Facsimiles

E-mail: <http://www.GaryPWhite@juno.com>  
E-mail: <http://www.GaryPWhite@email.com>  
E-mail: <http://www.GaryPWhite@nbc.com>

Re/Max Tiffany Real Estate  
Charles Creamer, CRS  
5925 Ball Road  
Cypress, CA 90630

Re: My experiences and feeling of you selling my house.

Dear Charles,

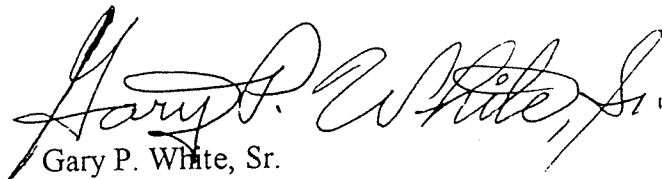
I am writing this letter after the close of escrow, and after the deposit of the proceeds check from the sale of my house. So, I have nothing to fear, gain or loose by telling you how I felt and about my experiences of you and Re/Max Tiffany Real Estate in the process of marketing my house.

You were professional through the entire process; establishing a marketable price, listing, advertising, negotiating with the buyer and their agent, opening escrow, inspections, and closing escrow. Your team, especially Sandy Ricci, followed your lead and were very conscientious in handling all of the necessary details. You are a probity man.

I really appreciated the way you kept me up to date on every step of the sale process. Your calls kept me from guessing what was going on and when it would happen. It was nice, not having to call you, because you called me before I started to even wonder what was going on. When anyone sells a house, it is stressful enough to handle all of the negotiations and details involved with the process of the sale, without having to call to find out what is happening and when it will occur. Because of your constant status calls, I became more confident in you and was able to relax. I knew that I had made a good choice in selecting you as my agent.

**Because of you, it was a pleasant experience from beginning to end !!!**

Thankfull and Satisfied Client,

  
Gary P. White, Sr.

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

May 9, 2014

We are writing this as a letter of  
re commendation for/to Charles Creaser.  
He represented himself in a very low  
key, honest and pleasant manner. We  
never felt pressured to make decisions.  
He listened thoroughly to our concerns.  
He conducted himself in a very business  
and professional way. Charles was  
always available. The transactions  
went very smoothly. And in the end,  
we sold (he sold) our home for what  
we asked for — benefited all  
involved very nicely.

Thank you, Charlie —

Sincerely,  
Mae & Mesteen Prober

November 11, 2013

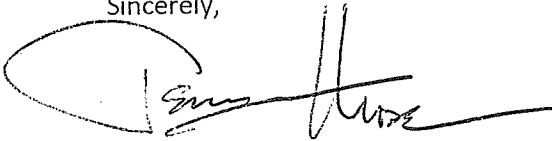
A Letter of Recommendation for Charles Creamer:

Professional, courteous, friendly, proactive, and always helpful. From the start, he was prepared to move forward to sell the house. Meetings were always on-time, calls were returned promptly. It appeared that much of his game plan was in preparation. He shared his insights and strategies, headed off potential issues before they could become problems, and found resolution to obstacles.

His taking representative photos highlighted the best features of the property, and promptly getting exposure of the house sale on several websites, resulted in our receiving multiple offers in the first week. He kept us informed of progress in all aspects of the process, and made it as painless as possible

We would absolutely use his services again, and recommend him to all for real estate needs.

Sincerely,

A handwritten signature in black ink, appearing to read "Terry Hide". The signature is fluid and cursive, with a large initial "T" and a long horizontal stroke at the end.

Terry Hide

**Roger and Maryann Duvall  
4424 Ironwood Ave.  
Seal Beach, CA 90740**

Charles Creamer was recommended to us in August, 2013 by a neighbor who had used him to sell their home. Charles has years of experience and insight in the real estate business that he used to make recommendations for us when we sold our house. He met with us and gave us an overview of his company and personal experience, and informed us of current market conditions. After taking his suggestions for sale price and staging our house for sale, we sold it within one week.

Charles was also our realtor when we bought our new home. We had many requirements to meet but Charles was extremely patient and positive in our 6-month search. He helped us greatly by including us in a daily MLS email listing of available homes in our search area. He helped us to make the right offer to get our house in a field of six bids! He also helped us close escrow earlier than scheduled, and walked us through the escrow and closing process.

Throughout selling and buying our homes, Charles was easy to contact via phone, text, or email, and was always knowledgeable and professional. We would recommend him to anyone looking to buy or sell their property, and should we ever need to move again, we would use him again as our realtor.

December 4, 2012

Charles Creamer  
Re-Max Tiffany  
5925 Ball Road  
Cypress, CA 90630

Re: Property at 11852 Tunstall

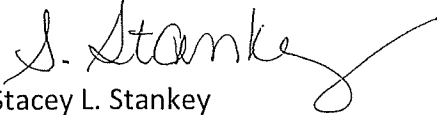
Mr. Creamer,

I wanted to personally thank you and your staff for their professionalism and courteousness with the sale of my Father's home. As you can imagine, with his passing the selling of my childhood home was a difficult process for me. You made everything with the sale go smoothly and quickly. We got exactly the price we were looking for and only had the house on the market for a little over a week. Then the escrow was only 30 days.

I would not have thought that this quick of a turnaround would be possible with still getting the asking price for the home.

I appreciate all that you have done for me and my family and will definitely recommend you to all family and friends that are looking to buy or sell a home.

Sincerely,

  
Stacey L. Stankey



**RE/MAX**<sup>®</sup>  
Tiffany Realty

**Charles Creamer**  
REALTOR

5925 Ball Road  
Cypress, CA 90630  
Office: (714) 763-2100, ext. 2115  
Office: (714) 761-7111  
Fax: (714) 763-2101  
Email: [charlescreamers@msn.com](mailto:charlescreamers@msn.com)  
Web: [www.charlescreamers.com](http://www.charlescreamers.com)



Each Office is Independently Owned and Operated 

December 4, 2012

Charles Creamer  
Re-Max Tiffany  
5925 Ball Road  
Cypress, CA 90630

Re: Property at 11852 Tunstall

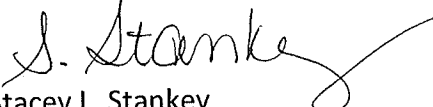
Mr. Creamer,

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I would not have thought that this quick of a turnaround would be possible with still getting the asking price for the home.

I appreciate all that you have done for me and my family and will definitely recommend you to all family and friends that are looking to buy or sell a home.

Sincerely,

  
Stacey L. Stankey

12/8/10

To Charles Creamer

Thank you! For the quick sale of my Mothers house in a very bad real estate market. And we received more money than the asking price.

You and your office were most helpful.

Thank you,

Lawrence and Karen Berrie  
6222 Santa Rita Ave  
Garden Grove Ca 92845

.....

2269 W. Crescent Ave  
Anaheim, CA 92801  
(714) 827-2420  
E-mail -Stevencookes@aol.com

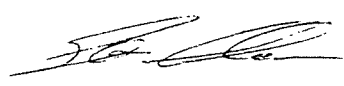
# From The Desk Of STEVE COOKE

Charles Creamer  
Mike Blasko  
REMAX  
Tiffany Real Estate  
5925 Ball Road  
Cypress, CA 90630

Dear Charles and Mike:

Today, we closed escrow and received the keys to our first home. It seems like such a short time ago when we walked into your office all wide-eyed and nervous, yet ready to take the plunge. You took the time to give us a systematic explanation of the process, answer our questions, and then set up a list of homes to start looking at. We enjoyed the additional e-mail notifications as new listings were posted. It was like a treasure hunt. Then we found the perfect house and the fun really started. What really helped us keep our heads on straight was the network of professionals you were able to put us in contact with. The financial people quickly pre-approved us for a loan, and then hustled to re-approve us when the rates dropped. The Inspector gave us an excellent walk through of the physical aspects of the house. Once we made our offer, Mike stayed in constant contact with us and kept us informed of all the delicate maneuverings that were in the works from the Seller's end of things. At no time during this entire process did we ever feel confused or out of touch. Our family and friends were full of horror stories about some of the difficulties they went through during their home-buying experience, but I am happy to say that we never went through any serious problems. We always felt that you and Mike were out there looking out for our best interests. Now we get to make the rest of the family jealous of the great new home you helped our family locate.

Thank You For A Job Well Done,



Steve Cooke

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

*Writing Is Easy. All you do is stare at a blank sheet of paper until drops of blood form on your forehead.* .....  
Gene Fowler 1890-1960

5/23/09

Hope & David Bruckner  
Huntington Beach, CA 92646

Dear Charlie —

Thank You once again for your  
PATIENCE AND PROFESSIONALISM IN ASSISTING  
US IN OUR SEARCH FOR A NEW HOME.

You took the time to LEARN ABOUT US,  
AND OUR PERSONAL NEEDS, TASTES, AND  
REQUIREMENTS FOR OUR NEW RESIDENCE. YOU  
ARE ABSOLUTELY THE BEST REALTOR WE HAVE  
EVER DEALT WITH, AND WE WILL RECOMMEND  
YOU TO OUR FRIENDS, ASSOCIATES, AND FAMILY  
SHOULD THEIR NEEDS FOR A REALTOR ARISE  
IN THE FUTURE.

You took us THROUGH THE PROCESS FROM  
BEGINNING TO END, AND NEVER GAVE UP  
EVEN WHEN IT LOOKED DISMAL FOR US TO  
FIND A NEW HOME. WE LOVE OUR NEW PLACE!

THANK YOU AGAIN, AND BEST WISHES  
AND GOOD LUCK IN THE FUTURE —

REGARDS —

Hope & David Bruckner

Charlie

My heart wants to thank you for everything you did for me to sell my house.

There were some shaky moments there but you waltzed right thru them & kept me stabilized till the finish, & the results turned out to be more than either John or I had anticipated.

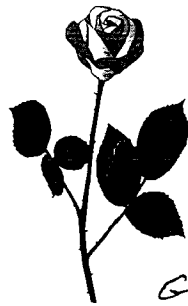
I know from the beginning I had picked the right man to help me.

You are such a nice man Charlie & a real gentleman. Thank you so much  
Virginia

God bless you &  
your family

THANKS CHARLIE FOR YOUR OUTSTANDING  
PATIENTS WITH ME, AND ALWAYS BEING  
AVAILABLE WHEN I WANTED TO LOOK AT A  
PROPERTY,

Tom & Betsy



A note from...

Dortha 2-14-03

MR CREAMER:

I CAN'T SAY ENOUGH  
GOOD THINGS ABOUT  
HOW HELPFUL YOU WERE  
IN HELPING US GET A HOME  
FOR MY GRANDSON AND HIS  
FAMILY - I ESPECIALLY  
ENJOYED YOU BRINGING YOUR  
CHILDREN TO SEE MY  
COLLECTION OF NUTCRACKERS  
AT CHRISTMAS TIME. THEY  
ARE BEAUTIFUL CHILDREN.  
BUT MOST OF ALL I DID  
APPRECIATE YOUR MANNERS  
AND GOOD TEMPERMENT. YOU  
ARE TRULY A GENTLEMAN,  
SINCERELY,

DORTHA MAYNARD.

I am a loyal supporter of the Cystic Fibrosis Foundation.

Mr. Charles Creamer  
Re/Max Tiffany  
5925 Ball Rd.  
Cypress, CA 90630

Dear Charlie,

I want to take this opportunity to thank you for all your efforts on my behalf during the sale of my house at 6592 Arizona St., Buena Park.

Since I had lived in the house for over 28 years, it was rather traumatic selling it. However, your professionalism and courteous attitude made it much easier, and for that, I am most grateful.

I wish you much success in all your future endeavors! As far as real estate sales are concerned, you are definitely a "10." I would recommend you most highly to anyone buying or selling property.

Sincerely,



Beverley Lauzon  
6900 Valley View Drive, #135  
Bakersfield, CA 93306

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Dear Mr. Creamer;


We wish to thank you for the manner in which you conducted the sale of our home in Garden Grove. It was very efficient and timely. From the time of listing to the sale it was only about two weeks before it was sold. We couldn't of asked for anything more. All aspects of the deal was what I would consider excellent.

We would not hesitate to recommend your services to anyone.

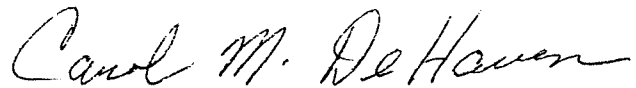
Thanks again

Mrs. & Mrs. Marshall Zimmer  
30420 Delta Drive  
Nuevo, Calif 92567

Charles Creamer was very professional in assisting in the sale of our home. He was always available to answer any questions that we may have had. Mr. Creamer had all the right connections that made the sale very easy on us. I would strongly recommend Mr. Creamer to any of my friends that would be interested in selling their home, or any other real estate interests.



James L. De Haven



Carol M. De Haven

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Dear Charlie

We want you to know that we appreciate all of your hard work in selling our Garden Grove house. We had several challenging situations that required professionalism and tact. From listing to sale took approximately 2 months plus a couple of days! We were able to take advantage of a great market and were able to get our price while still taking a three week vacation. Thank you again for a job well done.

Best Regards

Carol & Bob O'Bergh

August 25, 2006

Regarding Charles Creamer,  
Real Estate Agent

To whom it may concern:

I met Charles Creamer twenty three years ago when he came and introduced himself as a real estate agent.

Throughout the years Charles was handing out personal note pads and once in a while we had a friendly conversation.

Nine months ago we decided to sell the house and selected Charles to be our broker.

With his expertise and guidance were we able to put a sales price on our property.

Unfortunately the mortgage interests has been climbing and Charles knew that drastic changes had to be made in order to sell the house.

By lowering the price and his unique way of advertising the house was sold.

I would recommend Charles wholeheartedly because he is honest, straightforward and has the ability to be accommodating toward the seller as well as the buyer, which is not an easy task.

Sincerely,

Tina Felix

A handwritten signature in cursive script that reads "Tina L. Felix".

A very satisfied client.

Mr. Creamer,  
Dick and I want to say thank you for  
making the sale of the folks house go so  
smoothly. You and Sandy were so very  
helpful every time we had communication  
with you.

At one time I worked for a realtor. As I  
understand some of the things that needed to  
be done. In my opinion no one does it any  
better than you did it and we thank you  
very much!

We would be happy to recommend you (and  
Sandy) and to use your services again.

Sincerely,  
Dick & Sandy Clark

To whom it may concern  
Re. Re Max Real Estate  
Charles Cramer

Charles Cramer and referenced C.  
Recently sold my home for me, and  
handled the sale in a professional manner,  
a much more satisfactory than  
other firms with which I have dealt in  
the past.

Being a former licensed agent I am somewhat  
experienced in the field.

My experience in the field qualifies me  
to make this statement.

My acquaintance with Mr. Cramer goes  
some years & seeing for several seasons in  
the field such a short time prior to sell make  
the decision an easy one and his performance  
on my behalf was excellent.

I would not hesitate to recommend  
him and his firm.

Morris H. Anderson

Charles Creamer  
RE/MAX Tiffany  
5925 Ball Road  
Cypress, CA 90630  
Dear Charles,

Many thanks for your personal touch in completing the sale of our property on Lexington Street.  
You did a fine job when we needed you the most with return phone calls.

Please contact the new owners to confirm if they are subscribing to Brinks Alarm, as we pay a \$300 penalty if they do not. They said they were going to subscribe to Brinks. Many thanks. Please confirm in writing.

Sincerely,

  
Robert and Patricia Parish

rp



# *Alandale Insurance Agency*



**BROKERS AND AGENTS SINCE 1928**

11022 WINNERS CIRCLE, SUITE 100, LOS ALAMITOS, CA 90720-2654

(714) 821-7041

(310) 493-3521

FAX (310) 430-5300

*ReMax Tiffany Real Estate  
5925 Ball Road  
Cypress, California 90630  
Attention: Charles Creamer*

*Dear Charles,*

*I would like to thank you for a job well done! I interviewed several other realtors and found you to be the most thorough and professional. You priced our home properly, and it sold within 8 weeks for the price we wanted.*

*Everything went smoothly from beginning to end and I would highly recommend you to anyone planning to sell or purchase a home.*

*Regards,*

*Barbara Caudana*

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Dear Charles -

Having ones house listed and sold in  
three days must be some record - and at the  
selling price!!! It was a pleasure dealing  
with you & your staff.

Thanks

Ann Crocker

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Charles Creamer  
5925 Ball Road  
Cypress, CA 90630

Dear Charlie,

After deciding to move from my home of 31 years, I was very apprehensive at the monumental task, but you were able to reassure me and provide assistance and connections to get things done.

Thanks very much.

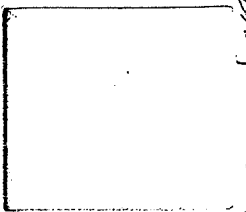
Sincerely,

Dave Bergen

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Charlie & Sandy -

Thank you all your help in  
selling our home - - we could  
not do it without  
you.



Ernie & Jean  
Parker

Thanks for everything!



Oh so lovely all the  
what a job - - but we love  
it here! No sounds of people -  
quiet but a little early in the

I'm lucky with the kitchen  
Windows and maintenance  
Ernie will own - 9-9 E.

Charlie

Three weeks on the market, a three week escrow, completed while we were in Europe, with the help of you and Federal Express! What more could a seller ask?

Thanks for your help, your advice and your support -

Sincerely  
Doreen & Glenda Wallis

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

4/2004

Thank  
You x



Charles-

Thank you for all your  
help & hard work in  
finding us the perfect  
home! We are all settled &  
we are enjoying every  
minute in our new condo!

Thanks again & good luck  
to you in the future!! ☺

Sincerely, Robby & Jenna Castorena

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Hi Charles,

Thanks to Mike and you, Carol & I have a great new home. I will tell everyone one about your program, that Carol & I used to get our new home. Here is the receipt for the garage door openers, we greatly appreciate you buying these for us. I will be filling out the form you sent me and mail that back to you this week.

Thanks again for everything.

*George Padilla*

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Dear Charlie,

Keith + I just want to thank you very much for all your hard work, especially with the purchase of our new home. Despite my misgivings everything went really well after we entered escrow.

Also, thanks for taking care of all those little things that came up both at our old home + our new home.

We hope you have a happy, healthy new year!

Sally + Keith Palmer

Charles represented me in my search for a home without the high pressure sales pitch that many other agents use. After I found a place I liked and submitted an accepted offer the sellers agent basically disappeared from the scene. It was only through Charles and his assistant that the property not only closed but closed on time.

Thomas Horan

Dear Charles,

Just a note to tell you what a remarkable job you and your staff did in selling our home in Westminster.

The professional, knowledgeable and kind way you handled the showing, sale and closing of our home was truly outstanding.

If you are ever in Oakhurst look us up.

Sincerely  
Ellen Carr

It would be hard to use my  
Grandfather as a reference because he  
doesn't hear well on the phone and he  
doesn't like to write but you could use  
me I was very happy with you and  
your company. You really showed that  
you cared about the person as well as  
the sale.

Thank You

Gayle Lee Shesby  
(Granddaughter)

Charles Creamer and Associates were  
very efficient in selling our house.  
They were very helpful to our needs  
They got the job done!

Francis Griffin

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

Charles,

I want you to know how much

I appreciate your consistent cor-  
respondence over the past 18 years  
to keep me informed of the market.

You made the sale and escrow closing  
so easy for me. You and your  
Secretary, Sandi handled every-

thing for me including arranging  
to have the repairs done at a

Very reasonable price and the  
left over furnishing hauled away  
for me.

Thank you for the professional job  
you did for me, I would highly  
recommend you to anyone looking to  
buy or sell a home.

2/21/02

YOU REALLY  
WENT OUT OF YOUR WAY  
FOR ME!

THANKS

Jennie Carone

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630

I HAVE SEEN CHARLES OFF & ON FOR THE LAST  
20+ YEARS, ROUNDRING HIS BEAT, AND OFFERING THE  
HELP WITH ANY REAL ESTATE NEEDS.

I TOOK HIM UP ON HIS OFFER WHEN I WAS  
TRYING TO RE-FI MY HOUSE AND THE APPRAISAL CAME IN  
VERY LOW. I CALLED HIM TO SEE IF I COULD GET  
A LIST OF ~~WHAT~~ WHAT COMPARABLE HOUSES WERE SELLING  
FOR — HE DID JUST THAT. I SHOWED THE ~~MARKET~~  
PRICED SALES TO MY LOAN COMPANY, AND THEY GAVE  
ME MY RE FI AT A BETTER RATE. THANK YOU CHARLES.

WHEN IT CAME TIME TO SELL MY HOUSE,  
I CALLED CHARLES, HE CAME OVER, WE TALKED IT OUT.  
THE NEXT DAY OR TWO WE HAD IT ON THE MARKET,  
NEXT DAY IT SOLD, FOR MORE THAN WE WERE ASKING.

THANKS AGAIN CHARLES

WELL DONE.

James W. Tucker  
8/25/02

I called Charles Creamer  
and my house sold as fast  
as the phone call.

Thanks

Della Dunning  
Della Dunning

Dear Charlie:

As an attorney and a real estate broker in Wisconsin, I know the value of excellent representation in real estate transactions.

Over the course of the past six years, I have personally represented buyer and seller clients in over 100 closed residential real estate transactions. I have also supervised as many as 12 real estate agents in my own real estate company, and interacted with hundreds of agents from other real estate firms.

I can honestly say that you are among the very best real estate professionals that I have ever had the pleasure of working with. Your knowledge of the local market, attention to detail, clear presentation of important issues, and customer service have been outstanding. I appreciate your timely responses to my questions, innovative suggestions, and willingness to help me deal with challenging issues from across the country. My great aunt and great uncle thought very highly of you, and enjoyed your regular visits to their home.

- I am happy to recommend your services to friends and family in California for years to come.

Thank you so much for all of your help.  
Sincerely,

Scott W. Gad, Attorney at Law

Charlie,

We thank you for your help in selling our house so quickly and painlessly. Your hints about how to show the house at its best really made the difference.

You brought over 30 visits to our home in the first week - I'm sure that what you said initially is true - you have to show the house to a lot of people to find a buyer. And your methods brought plenty of lookers.

Your help with getting all the paperwork and inspections and repairs - it was an easy process for us.

Thank you.

Sincerely,  
Richard Owings  
Richard Owings

CHARLES THANK YOU FOR THE EXCELLENT SERVICE I WOULD  
RECOMMEND YOU TO ANY HOME OWNER FOR YOUR EXCELLENT  
SERVICE IN THE REAL ESTATE FIELD. (PLEASE) BEING A  
ALL AROUND (NICE GUY)

THANK YOU

Beverly B. Callaway

IF YOU WANT SOMEONE THAT WILL TELL YOU THAT YOUR HOUSE IS WORTH MORE THAN ANY OTHER HOUSE ON THE STREET, DON'T CALL CHARLIE CREAMER

IF YOU WANT SOMEONE TO TELL YOU THAT EVERY SINGLE IDEA YOU COME UP WITH TO SELL YOUR HOUSE IS PURE GENIUS, DON'T CALL CHARLIE CREAMER

IF YOU WANT SOMEONE TO CALL YOU EVERY TIME SOMEBODY AS MUCH AS SLOWS THEIR CAR WHEN THEY PASS YOUR HOUSE, DON'T CALL CHARLIE CREAMER

\*\*\*HOWEVER\*\*\*

IF YOU WANT SOMEONE THAT WILL GIVE YOU A FAIR MARKET VALUE QUOTE, WILL AGGRESSIVELY MARKET YOUR PROPERTY, AND WILL HANDLE ALL DETAILS RELATED TO SELLING THE HOUSE.....  
CALL CALL CALL CHARLIE CREAMER

DEAR CHARLIE CREAMER AND ASSOCIATES.

THANKS AGAIN FOR MAKING THE SALE OF OUR GARDEN GROVE HOME SUCH A SMOOTH TRANSACTION. WE FELT FROM THE BEGINNING THAT YOUR HONESTY AND PROFESSIONALISM WOULD MAKE THIS SALE AN EASIER PROCESS THAN ANTICIPATED. WE HAD SEEN YOUR SIGNS IN THE NEIGHBORHOOD FOR YEARS AND EVEN MET A FEW TIMES AT OPEN HOUSES IN GARDEN GROVE, A VOTE OF CONFIDENCE IN YOUR EXPERIENCE IN THE NEIGHBORHOOD. WE ALWAYS FELT (AND YOU DILIGENTLY PROVED) THAT YOU ARE A MAN OF POSITIVE BUT ACCURATE ACTION. IT WAS A PLEASURE TO DO BUSINESS WITH YOU AND YOUR ASSOCIATES

  
JACK AND DORIS HERZOG

Charles Creamer  
Re/Max Tiffany Realty  
5925 Bell Road  
Cypress, Ca. 90630

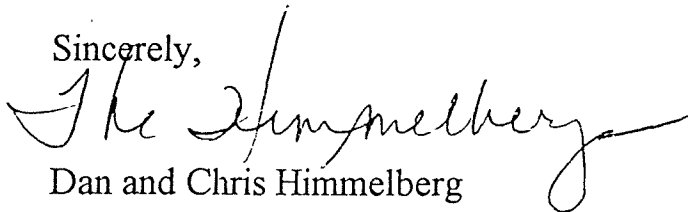
To Whom It May Concern:

We recently had the pleasure of working with Charles Creamer of RE/MAX Tiffany Real Estate on the sale of our house. When it came time to list our house, Charles was our first choice because we felt that he had the best knowledge of the Eastgate area. From the beginning of our listing through the close of the sale, Charles kept us informed of what was happening with the property. He also kept us informed of what was happening with other sales in our area and what we realistically could expect from our property. He handled all of the details and explained all phases of the listing and selling process thoroughly. His professionalism and diplomacy are real attributes.

Our home sold in a very timely manner in a very difficult market and this was entirely due to Charles' efforts and marketing expertise.

We still have family in the area and would certainly use Charles again for any property sales we may find necessary in the future, and highly recommend him.

Sincerely,

A handwritten signature in cursive script that reads "The Himmelberg". The signature is written in black ink and is positioned above the printed name "Dan and Chris Himmelberg".

Dan and Chris Himmelberg

Charles Creamer  
Re/Max Tiffany Realty  
5925 Ball Road  
Cypress, Ca. 90630