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Sentara Health Management
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Virginia Beach, Virginia 23462

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Ms. Donna Askins
Physician Services Recruiter
Sentara Enterprises
6015 Poplar Hall Drive
Norfolk, VA 23502

Dear Ms. Askins:

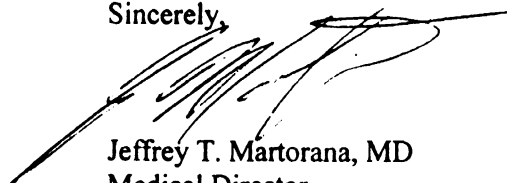
I have recently been made aware that Mr. Mark Rusnak has contacted you regarding the availability of his services to any physicians or other executives or being recruited at Sentara. I would like to support his initiative, as my personal experience in Mark's assistance in the finding and purchase of my home in Virginia Beach, was very positive.

Over the years, I have had the opportunity to relocate my family several times. Each move involved the buying and selling of a house. Understandably, there is a certain amount of anxiety and trepidation involved with these relocations. Mark was very helpful in giving my wife and myself a comprehensive, accurate and detailed representation of the Hampton Roads community which helped in minimizing these concerns. In addition, his services did not stop at the point of sale, but assisted in many issues surrounding the purchase and settling in the community. We went from contract to close in 17 days – which would have been impossible without Mark's attention to detail.

Mark's services continued well after the sale and relocation process, as he is very compulsive in following up with tax paperwork and any vital documents which are frequently needed. Over the years, I have used many real estate agents, but would rate Mark without question, the best real estate professional with which I have had the pleasure of working. I would recommend him to any personal friend or family member without reservation. Should the need or opportunity arise for me to require the services of a real estate professional, Mark would be at the very top of my list to call. His professionalism, integrity and warm personality make him a pleasure to work with.

If you have any questions or require any further information, please do not hesitate to contact me.

Sincerely,



Jeffrey T. Martorana, MD
Medical Director
Sentara Healthcare

cc: Mr. Mark Rusnak