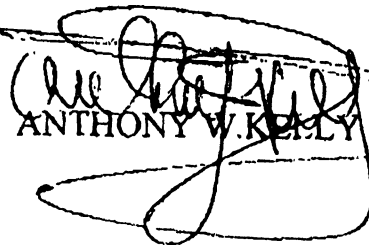


Mark, your professional and genuine concern in helping me sale my house was highly appreciated.

I had contacted another realtor Century 21 two weeks prior to calling Remax Realtor. First Century 21 give me the run around (phone tag) I was serious about selling my home and had no time to waste. Next I, received a package of forms reference to documents to be reviewed and signed by me and forward back to Century 21. This was the first time I ever sold a home these documents were like a second language and I did not need this headache at this in my life.

I called Rcmx Realtor 10 March 1999 at 2:00pm and was referred to Mark A. Rusnak. We talk about selling my home and how you could help me with making the transaction a smooth process. I told you, I was in the military and was going out of town the next day you agreed to meet with me that same afternoon. We meet at the house discuss all the details. I was comfortable you knew I was serious. I signed a contract with Remax that evening 10 March 1999. Again I, was comfortable with Mark reassuring he would work with me on selling the house and his product knowledge of real estate market.

The next day 11 March 1999 Mark called me to say, (There were two offers by 9:30am). My house was sold for what I was asked for to the dollar and that is the bottom line and 45 days later we closed. A lot of different things could have happen but Mark worked all issues that came up. At any given time I would be happy to refer Mark A Rusnak from Remax Realtor to assist buying or selling a home. Thanks you Mark A Rusnak.


ANTHONY W. KELLY