

BIG BIG SISTERS BROTHERS

OF SOUTH HAMPTON ROADS, INC.

ADMINISTRATIVE OFFICE

5690 GREENWICH ROAD
SUITE 200
VIRGINIA BEACH, VA 23462
804 • 490-5437
FAX 804 • 490-1208

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Executive Director

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April 21, 2004

Mark Rusnak
516 9th Street
Virginia Beach, VA 23451

Dear Mark:

I am writing on behalf of the Board of Directors, the staff and the children and families that you serve to thank you most sincerely for the tremendous job you are doing as a volunteer with Big Brothers/Big Sisters.

Your energy, effort and commitment in establishing a relationship, being a role model, friend, mentor and counselor for your "Little" is appreciated not only by our agency, the United Way and the community, but also by your Little and their family.

The difference you are making is beyond measure and we want you to know that in recognition of "Volunteer Appreciation Week" you are most appreciated by all of the Board, and the staff and by many others who know of your service and commitment to youth. Thank you, again.

Sincerely,



Tim Gibson
President



Peter Viele
Executive Director

United Way Agency



Member of Big Brothers Big Sisters of America