

January 13, 2009

CAZA Properties  
47 Baltimore St  
Cumberland MD 21502

Dear Kim Chavez,

I want to sincerely take this opportunity to express my appreciation for your services as property management of my properties in Maryland and Virginia. As an absentee-landlord, it is crucial to have the right property manager caring for your investments. Effective communication is imperative in any working relationship, and I am very pleased with the availability and receptiveness of you and your staff.

As a member of this country's Armed Services for over the past 19 yrs, I seek the same character traits from a management company that are important for defending this country: integrity, commitment, and professionalism. CAZA Properties is the third management company I have worked with in the Cumberland area, and I can honestly say that your integrity is above reproach, your commitment is unparalleled to any organization I have worked with in my real estate career, and your professionalism is equal to that of the men and women that I have served with in the United States Military. I have served with many great Americans in my military service and have witnessed first-hand these character traits in life-threatening situations, so when I state that your company possesses such traits, it really means something to me and my family.

My real estate portfolio is essentially my post-retirement livelihood, and I have entrusted it with someone that I have complete confidence in. You and your staff are first-class, and I am enthusiastic and look forward to continuing our working relationship.

Sincerely,

A handwritten signature in cursive script that reads "Glenn T. Simpkins". The signature is written in dark ink and is positioned above the printed name.

Glenn T. Simpkins

Lieutenant Colonel, United States Army.